



FACTSHEET

The backup solution for larger enterprises and IT integrators

This is AvePoint@MOUNT10

AvePoint Cloud Backup is part of our Backup as a Service (BaaS) offering. The solution reliably and securely backs up Microsoft 365 data (Exchange, SharePoint, OneDrive, Teams, and more) in SWISS FORT KNOX.

Who should use AvePoint@MOUNT10?

For companies

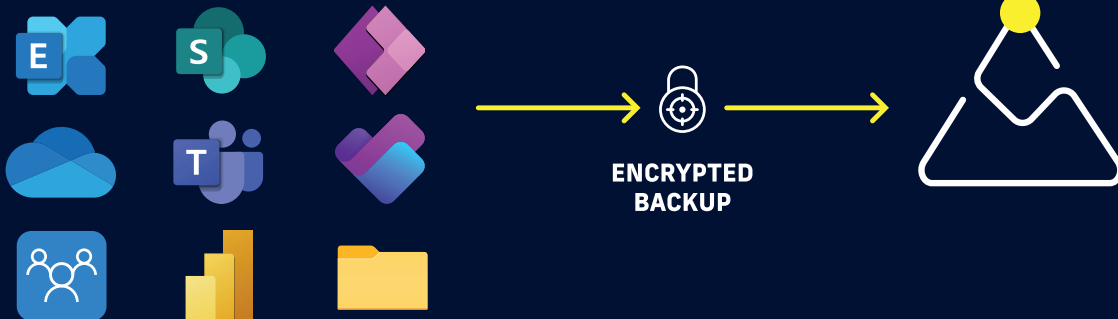
Manage your Microsoft 365 backups independently and flexibly. You have full control over your AvePoint tenant and define the parameters for data retention.

For IT integrators

Offer your customers a flexible Microsoft 365 backup solution within your own portfolio without having to worry about backup infrastructure and software.



SWISS FORT KNOX



What advantages does AvePoint@MOUNT10 offer you?

SWISS FORT KNOX

Data is stored encrypted in the most secure data center in Europe. All data is stored exclusively in Switzerland.

Service Operation Center

MOUNT10 supports you with any questions. You can be sure that our expertise is always available.

Protection against ransomware attacks

Time-based backups are created. In the event of a ransomware attack, you can access an earlier backup and quickly restore it.

Web-based backup

Through the direct connection to Microsoft 365, MOUNT10 performs the backup daily, automatically, and without additional software.

Easy data recovery

Data can be easily, directly, and granularly restored into your Microsoft 365 environment. A local export of the data is also available.

Encryption

Customer data is encrypted with Azure Keyvault and cannot be viewed by MOUNT10. Alternatively, Bring Your Own Key (BYOK) is available.





FUNCTIONS

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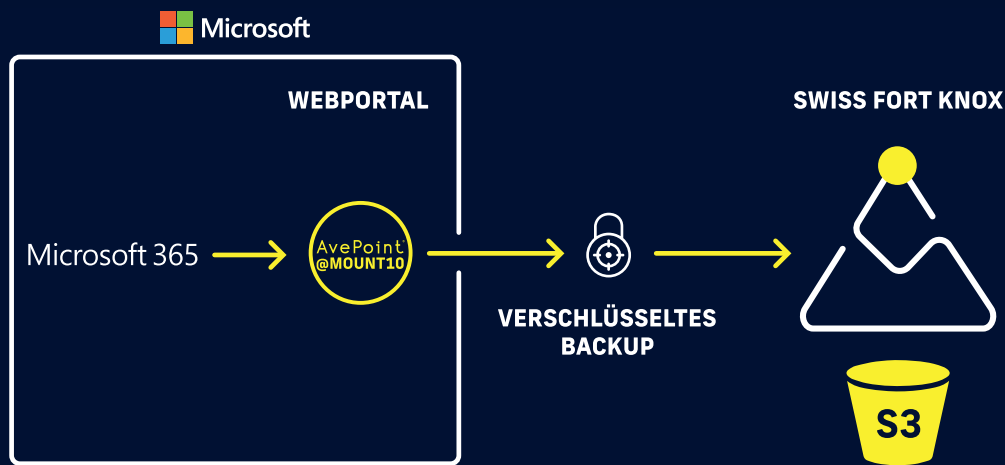
How does AvePoint@MOUNT10 work?

Through the AvePoint web portal, you can connect to Microsoft 365 platforms. Within the web portal, you define which data will be stored in SWISS FORT KNOX – encrypted on the provided S3 storage. The data is automatically transferred at the scheduled time. AvePoint@MOUNT10 ensures the backup without burdening or slowing down your local or cloud infrastructure.

Why back up cloud services with MOUNT10?

Because Microsoft recommends it: «We recommend that you regularly backup your content and data that you store on the services or store using third-party apps and services.»

Link: <https://www.microsoft.com/en/servicesagreement> 6. Service Availability



What can be backed up with AvePoint@MOUNT10?

AvePoint backs up a wide range of Microsoft 365 services, including:

- **Exchange Online**
(mailboxes, archives, calendars, contacts, messages, permissions, etc.)
- **SharePoint Online**
(sites, site collections, lists, libraries, folders, items, metadata, security settings, version history)
- **OneDrive for Business**
(everything as above: files, folders, versions, security settings, etc.)
- **Microsoft Teams**
(channels, private channels, shared channels, conversations/chats, meeting items, files within Teams)
- **M365 Groups**
- **Planner**
- **Project Online**
- **Power Platform**
(Power Apps / Power BI etc.)
- **Public Folders**

The current scope can be found here:

<https://cdn.avepoint.com/assets/webhelp/avepoint-cloud-backup-for-microsoft365/index.htm>

More information about our products can be found on our website: www.mount10.ch





SOFTWARE

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The software: stable and efficient

AvePoint, Inc. is a software company founded in 2001 that specializes in cloud data management, data protection, and governance. More than 21,000 customers worldwide use AvePoint solutions, particularly for managing and securing Microsoft 365 environments.

Since 2025, MOUNT10 has been offering "AvePoint@MOUNT10," a package that enables data to be securely stored in SWISS FORT KNOX.

