



FACTSHEET

Salesforce

That's Salesforce

With Salesforce, data can be easily, securely, and directly transferred to MOUNT10's SWISS FORT KNOX without detours, encrypted for protection.

On the CLOUD 2 CLOUD web portal, a connection to the Salesforce platform is established. Data is securely backed up to MOUNT10 in a regular cycle.



encrypted backup

SWISS FORT KNOX I + II



Data history

Functions and advantages

SWISS FORT KNOX I & II

The data is encrypted and stored redundantly in Europe's most secure data centres. The data is stored exclusively in Switzerland.

Service Operation Center (SOC)

MOUNT10 checks the backup process daily and proactively creates logs in case of any anomalies. The SOC is always happy to answer questions 24/7.

Data recovery

A recovery of data stored at MOUNT10 is performed with «Instant Data» is performed. The data is imported into Salesforce using the data import wizard.

Web-based backup

No software needs to be installed with CLOUD 2 CLOUD. Thanks to the direct connection between Salesforce backup and MOUNT10, the backup is performed automatically on a daily basis.

End-to-end encryption

The data is encrypted locally on the client's AES 256-bit infrastructure before the data is transferred. Only the clients have insight into their data.

Encryption

The password generates an encryption key. This way, only the owner of the password can access the data. If lost, the data cannot be recovered.

