



Order processing

Order Processing Agreement

MOUNT10 and the Customer have entered into a contractual relationship regarding processing personal data on behalf of the Customer. MOUNT10 shall store the Customer's data in accordance with the contractual obligations. MOUNT10 assures the Customer that it will fully comply with and implement the data protection regulations and assures a high level of protection.

The data stored by the Customer on MOUNT10's systems (end Customer data) cannot be viewed by MOUNT10 and shall always remain encrypted on MOUNT10's servers. MOUNT10's facilities are located exclusively on Swiss territory and are subject to Swiss law.

MOUNT10 undertakes to store or process the data securely as data requiring special protection. MOUNT10 undertakes to take all necessary measures of a technical and organisational nature to ensure data security and data protection. Further details can be found in the Technical Organisational Measures (TOM) document.

The Customer shall inform MOUNT10 that it has appointed a data controller for data protection, who shall be the contact person and binding liaison person with the necessary decision-making rights.

MOUNT10 shall undertake to oblige its employees and any involved third parties to maintain confidentiality or to be subject to the statutory confidentiality obligation.

MOUNT10 is entitled to hand over the processing of personal data to third parties and the customer agrees to this. Insofar as MOUNT10 uses the services of third parties for the processing of personal data, it shall ensure that those third parties fulfil the same standards as those that have been contractually agreed, and shall monitor them on a regular basis.